



All Faiths Children's Academy

17th June 2025

Dear Parents and carers

Catering and payments from September 2025

From September 2025 we are excited to announce that we will have a new catering provider, Impact Food Group operating as 'Innovate' in our canteen, providing food for your child/ren at All Faiths Children's Academy. This will change how payments for school meals are made.

Innovate are entirely aligned to working with our schools to create a positive food culture and change the eating habits of a generation.

Our Trust's student voice, who were involved in the selection process of our new catering provider, support Innovate's commitment to delivering brilliant food, an impassioned service, and a genuine partnership with Thinking Schools Academy Trust.

With the transition to a new caterer and our move to a new technical system, we will also be changing the way you pay for your child's meals.

We are currently working on how the catering system will work with making payments and aim to provide more information about this before the end of term.

In the meantime, we request that you do not make large top-up payments to your child's account on Parent mail and aim to reduce the balance to zero by the end of term. Please can all outstanding debts for school meals be settled too.

Any balances remaining will be either refunded to you or transferred to the new system, but this process will be more efficient if we can reduce the number of balances to be transferred.

Kind Regards

Sarah Daffey

Catering Assurance Lead